### FEDERAL PATIENT CENTERED MEDICAL HOME (PCMH) COLLABORATIVE

Catalogue of Federal PCMH Activities as of June 2011

## **OPERATING DIVISION/DEPARTMENT:**

Centers for Medicare and Medicaid Services (CMS), Center for Medicare and Medicaid Innovation, Department of Health and Human Services

### **Respondents:**

- Lynn Riley, Director, Division of Disease Prevention Demonstrations
- James Coan, Social Science Research Analyst at the Center for Medicare and Medicaid Innovation (CMMI)
- Jody Blatt, Social Science Research Analyst at the Center for Medicare and Medicaid Innovation (CMMI)

# PRÉCIS:

The CMS Center for Medicare and Medicaid Innovation (CMMI) has implemented the Medicare Multi-Payer Advanced Primary Care Practice Demonstration (MAPCP) and Federally Qualified Health Center Advanced Primary Care Demonstration (FQHC APCP). They are also developing other demonstration projects that will test and evaluate advanced primary care practice (also referred to as patient centered medical home or PCMH) models of care delivery and payment. CMS' involvement in work related to the PCMH is expanding due to legislation in the Patient Protection and Affordable Care Act (ACA).

# STRATEGIC GOALS OF THE OPERATING DIVISION/DEPARTMENT:

• Strategic goals not yet developed. CMS does not have an explicit strategy for PCMH-related work. To date, the requirement for CMS to create PCMH projects has been driven by external stakeholders, namely Congress and the White House. The ACA references CMS' involvement in medical home-type work, specifically through CMS' Center for Medicare and Medicaid Innovations (CMMI).

## **AREAS OF PCMH ACTIVITY:**

### Direct provision of health care services or funding of care

 Medicare Multi-Payer Advanced Primary Care Practice Demonstration (MAPCP). The MAPCP demo includes payment of monthly care management fees for Medicare beneficiaries receiving advanced primary care. This demonstration is described in more detail below.

# Pilot or demonstration programs

Medicare Multi-Payer Advanced Primary Care Practice Demonstration (MAPCP).
 Under this demonstration program, Medicare will participate in existing State multi-payer health reform initiatives that include participation from both Medicaid and private health plans. The demonstration program will pay a monthly care

management fee for beneficiaries receiving primary care from "advanced primary care" (APC) practices, often referred to as "medical homes." The care management fee is intended to cover care coordination, improved access, patient education and other services to support beneficiaries, particularly those with chronic illnesses. In addition, each participating State will have mechanisms to offer APC practices community support and linkages to State health promotion and disease prevention initiatives. The demonstration will operate for 3 years in eight states: Maine, Vermont, Rhode Island, New York, Pennsylvania, North Carolina, Michigan and Minnesota. Over the three year course of the demonstration more than 1200 practices and almost one million beneficiaries are expected to be included. More information is available at:

http://www.cms.gov/demoprojectsevalrpts/md/itemdetail.asp?itemid=cms1230016

• Federally Qualified Health Center (FQHC) Advanced Primary Care Practice (APCP) Demonstration. On December 9, 2009, the White House issued a presidential announcement that required CMS, in collaboration with HRSA, to conduct a 3-year Demonstration designed to evaluate the effect of the advanced primary care practice model, commonly referred to as the patient-centered medical home, in improving care, promoting health, and reducing the cost of care provided to Medicare beneficiaries served by FQHCs. CMS is accepting applications from eligible FQHCs to participate in the demo through August 12, 2011. The demonstration will begin September 1, 2011. More information is available at: <a href="http://www.cms.gov/DemoProjectsEvalRpts/md/itemdetail.asp?filterType=none&filterByDID=0&sortByDID=3&sortOrder=descending&itemID=CMS1230557&intNumPerPage=20">http://www.cms.gov/DemoProjectsEvalRpts/md/itemdetail.asp?filterType=none&filterByDID=0&sortByDID=3&sortOrder=descending&itemID=CMS1230557&intNumPerPage=20</a>.

# Technical assistance, implementation assistance

- Regulations to define an Accountable Care Organization (ACO). CMS is currently
  developing a set of proposed regulations that will define an ACO. The idea of the
  ACO is similar to the PCMH in that it will improve care management in a way that
  will provide better care at a lower cost. CMS' proposal will create an incentive for
  providers to certify as ACOs by granting them an incentive payment or shared
  savings.
- Technical assistance to FQHCs participating in the APCP demonstration. CMS and HRSA will provide technical assistance to all participating FQHCs to help with developing PCMH capabilities for the recognition process and to help with practice transformation. The Health Resources and Services Administration (HRSA), through a contract with the National Committee for Quality Assurance (NCQA), has developed a series of technical assistance and training resources that highlight successful strategies for obtaining and maintaining PCMH recognition status. Technical assistance will include educational and training sessions, and webinars that focus on understanding NCQA standards, and mock surveys to gain experience with the NCQA PCMH recognition process and documentation requirements. In addition, CMS is developing transformational learning systems to assist participating FQHCs to successfully transform their practice into a recognized patient-centered medical

home. Core training modules will be provided on specific topics essential to performing as a patient-centered medical or health home. Topics may include patient-centered care, team-based delivery, the use of data/performance feedback for continuous quality improvement, and improving care transitions. Learning communities or collaboratives will also be created where groups of FQHCs, either identified by geographic area, areas of interest for transformation, or some other criteria participate in a series of webinars, conference calls, or face-to-face meetings to receive additional training, share implementation experiences, and provide support to each other in their transformation.

# Research (includes evaluation)

- Evaluation of the Medicare Multi-Payer Advanced Primary Care Practice
   Demonstration (MAPCP). The MAPCP (described above) will include a formal
   evaluation.
- Evaluation of the Federally Qualified Health Center (FQHC) Advanced Primary Care Practice (APCP) Demonstration. The FQHC APCP Demo (described above) will also involve a formal evaluation. The evaluation has not yet been designed.

### **MATERIALS:**

### Websites

CMS and Medicare Demonstrations websites. The CMS website contains all of the
press releases, fact sheets, and frequently asked questions related to PCMH
projects. Access the agency website at <a href="http://www.cms.gov/">http://www.cms.gov/</a>. The Medicare
Demonstrations page displays most of the PCMH-related projects currently
underway. Visit
<a href="http://www.cms.gov/DemoProjectsEvalRpts/MD/list.asp#TopOfPage">http://www.cms.gov/DemoProjectsEvalRpts/MD/list.asp#TopOfPage</a> to view active
demonstrations.

# **Policies and Guidelines**

• Regulations to define an Accountable Care Organization (ACO). On March 31, 2011, the Department of Health and Human Services (HHS) released proposed new rules to help doctors, hospitals, and other providers better coordinate care for Medicare patients through Accountable Care Organizations (ACOs). Under the proposed rule, Medicare would continue to pay individual providers and suppliers for specific items and services as it currently does under the fee-for-service payment systems. The proposed rule would require CMS to develop ACO specific level of savings which need to be achieved by each ACO if the ACO is to receive shared savings, as well as a level of losses realized by an ACO if it is held liable for losses. Additionally, an ACO would be accountable for meeting or exceeding the quality performance standards to be eligible to receive any shared savings. More information is available at: http://www.cms.gov/sharedsavingsprogram/.

### **ACTIVE PCMH COLLABORATIONS WITH FEDERAL PARTNERS:**

•	Health Resources and Services Administration (HRSA). CMS is collaborating with HRSA as part of the FQHC APCP Demonstration, and HRSA brings FQHC expertise and technical assistance resources to the project.